

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 19th day of December' 2023

C.G.No.68/2023-24/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

N.Chandra. Rajukunta (V).
Chitwel (M). Kadapa District.

Complainant

AND

1. Assistant Accounts Officer/ERO/Kodur
2. Dy. Executive Engineer/O/Kodur
3. Executive Engineer/O/Rajampet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 14.11.2023 at Rajampet filed the complaint stating that he is having S.C.No. 2333134000191 and the respondents issued CC bill for abnormal amount of Rs. 12,495/- for the month of April 2022 and requested to revise the said bill.



02. The said complaint was registered as C.G.No.68/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the old meter of the complainant was changed with IRDA Meter on 28.04.2022 and the CC bill for the accumulated units of 1660 was issued and subsequent to the complaint they revised the bill and reduced an amount of Rs.3,088/- and now the due amount is Rs.9,407/- only.
03. Heard the respondents through video conferencing. The complainant remained absent.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved as the respondents revised the disputed CC bill and the complainant did not raise any objection for the said revision of his bill by appearing before this Forum on the date of the hearing which shows that the complainant satisfied with revision of his bill.
05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed. Accordingly, the complaint is closed.
No order as to costs.
06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar.



Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.

Verifying 19/12/2023

CHAIRPERSON

[Signature]
Member (Finance)
19/12/2023

[Signature] 19/12/2023
Member (Technical)

[Signature] 19/12/2023
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Verifying